



# Returns form

Please follow these steps to return your online order

1. Enter the details of your item indicating whether you want an exchange or refund
2. Send your items, along with this form to:

**Attn: Kathmandu Returns**  
**c/o Davies Turner Logistics**  
**PHASE II WAREHOUSE**  
**Dartford Freight Terminal**  
**Edisons Park, Crossways**  
**Dartford, Kent DA2 6QJ**  
**UNITED KINGDOM**

**Reason code:**

- WRS: Wrong size
- WRC: Wrong colour
- INS: Item not suitable
- DAM: Damaged on arrival
- DEF: Item defective (give details)
- DES: Not as described
- WIR: Wrong item received
- LAT: Late arrival

Please allow 14 days to receive and process your return request (slightly longer during sale periods and for international returns)

Qty	Product code	Description	Refund (tick)	Exchange (Tick)	Replacement size	Replacement colour	Reason code / comments

Order number (not receipt number) .....

Payment type (CC, PayPal, ClearPay, etc) .....

Order date .....

Name .....

Original payment type .....

Address .....

Phone number .....

.....

Email .....

.....

Signature .....

.....

Date .....

(Do not include your credit card details on this form)

If you have your packing slip, please affix here  
 (it allows us to process your return more quickly)